

Equipment Rentals

The core of US Med-Equip's services are long and short term movable medical equipment (MME) rentals. Contracted with the top group purchasing organizations (GPOs) and ISO 9001:2015 certified, US Med-Equip has the robust, patient-ready equipment inventory to handle any type of MME order, with an industry leading customer service department that delivers equipment fast, when you need it.

Personalized Customer Service 24/7, 365

- Available 24/7, 365 for all rental orders
- 2-Hour (plus drive time) delivery commitment within service area
- Dedicated Business Development Representatives
- Knowledgeable delivery drivers/customer service representatives
- Industry-leading fill rate (98% of all rental orders were filled in 2019)

RFID Tagged Equipment

- Easily find lost equipment
- Avoid high replacement costs
- Increase utilization of equipment leading to reduced rental needs
- Helps with PM compliance

SMARTS Online Customer Portal & App

- Shop, rent, and re-order online with instant order confirmation
- Manage rental equipment across departments and facilities
- Schedule pick-ups
- Rental Inventory: Equipment on rent, pickups, PMs due reports
- Rental Analysis: Rental history and rental returns
- Financial: Invoices and statements

Auto Email Notifications

- Automatic PM (preventative maintenance) email notifications
- Automatic invoicing sent via email at the close of billing each month

Rental Buyout Option with Earned Equity Discount

- Purchase rental equipment on a 12 to 36 month term
- Apply up to 25% of your rental payments toward purchase
- Includes all maintenance during term of agreement
- Easy, no-hassle paperwork requirements
- Maximum discounts available for long-term commitments

